

## Who's responsible for what

Organisation	Responsible for	Who to contact
Local authorities (district councils, county councils, unitary authorities and London boroughs)	All public land and roads within their boundary (except for roads for which the Highways Agency is responsible – see below).	This depends on each authority. To find your litter authority go to <a href="http://www.direct.gov.uk">www.direct.gov.uk</a> , search for 'street cleaning and litter' and click on the second search result.
Highways Agency	The tidiness of all motorways and major trunk roads. These are listed on the Highways Agency's network map <a href="http://www.highways.gov.uk">www.highways.gov.uk</a> ; search for 'road network map' and click on the second search result.	Complaints about litter or fly-tipping can be made to the Highways Agency Information Line <b>08457 50 40 30</b> .  If you see a driver throwing litter out of a car window, make a note of the number plate and call the local police. The police can issue a fine of £75 or more.
Network Rail	All land between the tracks, as well as up to 100 metres from the end of the platform. Responsible for all railway land in urban areas. Seventeen key railway stations (Birmingham New Street, London Cannon Street, London Charing Cross, Edinburgh Waverley, London Euston, London Fenchurch Street, Gatwick, Glasgow Central, London King's Cross, Leeds, Liverpool Lime Street, London Liverpool Street, London Bridge, Manchester Piccadilly, London Paddington, London Victoria and London Waterloo). The remaining 2,500 stations are managed by the train operating companies.	Please call the National Rail Helpline <b>08457 11 41 11</b> if you have complaints about the level of litter on the stations managed by National Rail.  Contact the train operating companies for the remaining 2,500 stations.
Environment Agency	Large-scale incidents of fly-tipping (more than a lorry load), hazardous waste in drums, and waste dumped in a way that is a threat to human health or to the environment.	Incidents can be reported 24 hours a day on <b>0800 807 060</b> .  The Environment Agency also investigates unregistered waste carriers and brokers. To ensure your tradesman or skip hire is a registered waste carrier, call <b>08708 506 506</b> .
National Trust	Land and property the Trust owns and maintains.	Litter problems should be reported to National Trust regional offices or head office <b>01793 817 400</b> .
Forestry Commission	Land managed by Forest Enterprise England	Please contact the relevant Forest District Office to report litter problems. For contact information visit <a href="http://www.forestry.gov.uk">www.forestry.gov.uk</a> , search for 'district office details' and click on the 'Local Offices' link.
National Park Authorities	All land falling within National Park boundaries.	Please contact the appropriate National Park Authority if you have complaints or concerns. See <a href="http://www.nationalparks.gov.uk/contactus">www.nationalparks.gov.uk/contactus</a> for further details.